



**COMMISSIONERS COURT
COMMUNICATION**

COURT ORDER NUMBER 145649
PAGE 1 OF 5
DATE: 8/5/2025

**SUBJECT: STRATUS TECHNOLOGIES IRELAND, LTD. - STRATUS HARDWARE
AND SOFTWARE SUPPORT - INFORMATION TECHNOLOGY**

***** CONSENT AGENDA *****

COMMISSIONERS COURT ACTION REQUESTED

It is requested that the Commissioners Court approve renewal of Stratus Technologies Ireland, Ltd. as sole source for Stratus Hardware and Software Support, for Information Technology.

BACKGROUND

On July 26, 2022, the Commissioners Court, through Court Order #138680, approved Stratus Technologies Ireland, Ltd. as sole source for Stratus Hardware and Software Support, for Information Technology.

Stratus Technologies Ireland, Ltd. provided the Purchasing Agent documentation to substantiate the fact that their sole source status has not changed and they continue to be the sole source provider for the purchase of Stratus hardware and software support, and that there are no other companies authorized to repair the Stratus hardware or modify the Stratus software owned by Tarrant County.

This equipment is the gateway for the Sheriff’s Office 911 dispatch call center. The software on the Stratus server allows the dispatchers to monitor officers’ locations in the field and to dispatch emergency calls to officers.

In addition, the vendor notified Purchasing that their name changed from Stratus Technologies Ireland, Ltd. to Penguin Solutions (PENG) Ireland Limited, effective April 23, 2025.

Under the County Purchasing Act, exemptions to the competitive bidding requirements are allowed for certain types of purchases. The statutes require that the Purchasing Agent advise the Commissioners Court of the existence of only one (1) source, with such notice to be entered into the minutes of the Court.

Accordingly, the above item has been determined to be sole source under the County Purchasing Act 262.024(a)(7) as follows:

- “(7) an item can be obtained from only one (1) source, including:
 - (A) items for which competition is precluded because of the existence of patents, copyrights, secret processes, or monopolies”.

FISCAL IMPACT

Expenses for the last twelve (12) months were \$56,880.00. Funding in the amount of \$56,880.00 is available in account 10000-2025 General Fund/1810201000 Network Oper/Communication/569011 Professional Services.

SUBMITTED BY	Purchasing	PREPARED BY:	Wanyu Chen
		APPROVED BY:	Christopher Lax, CPSM, CPSD, CPCP

PENGUIN[®]

SOLUTIONS

May 21, 2025

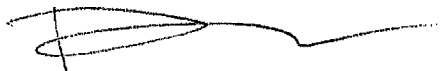
TARRANT COUNTY
100 E. WEATHERFORD STREET
FORT WORTH, TX 76196
ATTN: WANYU CHEN

Stratus is the only provider of the following critical services in support of your Stratus system(s) and its production application to ensure continuous availability in your computing operations:

- Provide both hardware and software comprehensive support including collaborative support with our operating system partners.
- Provide 24 x 7 telephone access and online portal to the nearest Stratus Customer Assistance Center (CAC) for technical service. Provide access to suite of contemporary knowledge base articles and videos.
- Provide constant, automatic, and online system monitoring, diagnostics, and problem notification via the high-speed Remote Service Network (RSN) modem.
- Provide 24 x 7 same-day onsite service for declared Critical Remedial Service events. Provide 12 x 6 (8AM to 8PM, Monday through Saturday) scheduled onsite Remedial Service events.
- Provide continuous 24 x 7 remedial effort to resolve declared Critical Remedial Service events until normal system operation is restored.
- Provide root cause analysis of issues related to the hardware, software or operating environment preventing problem recurrence.
- Provide shipment of replacement parts delivered next day or next business day.
- Provide distribution of all required Update and Upgrade media and Software Products supplied to Stratus.
- Provide a technical support team to provide around-the-clock local service coverage that is individualized, consistent, and proactive. Provide a local Customer Engineer and/or Technical Account Manager who will coordinate all service activities.

Customers choose Stratus for our quality, reliable continuous computing, and user-friendly advantage. With the investment they have made, we too have invested in a comprehensive way to provide service to our valued customers – we have dedicated ourselves to be the most trusted provider of mission critical computing solutions for over forty years.

Sincerely,



Don Lin
Director, FP&A
donald.lin@penguinsolutions.com
(978) 461-7659

Certificate of Incorporation on Change
Of name



Number: 298520

I hereby certify that

STRATUS TECHNOLOGIES IRELAND LIMITED

having, by a Special Resolution of the Company,
and with the approval of the Registrar of Companies,
changed its name, is now a
LTD - Private Company Limited by Shares

under the name

PENGUIN SOLUTIONS (PENG) IRELAND LIMITED

and I have entered such name on the Register accordingly.

Given under my hand at Dublin, this

Wednesday, the 16th day of April, 2025

Maureen O'Sullivan

For Registrar of Companies

Signed By: On Behalf of The Registrar
Signing Date: Wed, 16 Apr 2025 09:06:18 GMT +01:00
Reason: I certify this document
Location: Dublin, Ireland
Contact Info: digital.certs@cro.ie



April 17, 2025

Confirmation Stratus Business Has Been Rebranded Penguin Solutions

Last year, Pete Manca, our President of Advanced Computing, shared the exciting news that our parent company, SMART Global Holdings, Inc., changed its name to **Penguin Solutions** and that we would unite all our businesses, including Stratus, under this brand name. This change reflects our commitment to being your trusted partner for end-to-end solutions that solve complex challenges in computing and memory.

On 23 April 2025, we took the final steps in this transition by changing the name of our Stratus business to reflect the Penguin Solutions brand name. Please note, this is a name change only. All existing contracts remain in full force and effect without any amendment needed.

As a result of the brand transition, you will notice the following changes:

1. Relevant customer support sites, systems and documentation have been updated by our team as well as our channel and distribution partners to reflect the Penguin Solution name.
2. Our [Stratus website](#) and social media channels have moved to the [Penguin Solutions website](#) and social media channels. Stratus.com web pages now redirect to the PenguinSolutions.com.
3. The Stratus company logo was retired as we adopted the Penguin Solutions company logo.

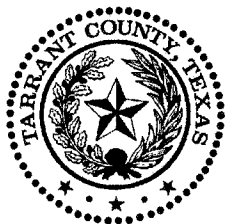
Our Stratus-branded products, such as Stratus ztC Endurance[®] and Stratus ztC Edge[®], remain unchanged, reflecting the broad recognition of Stratus products as best-in-class high availability and fault-tolerant computing platforms that ensure the continuous availability of critical applications and data in data centers and edge locations.

We remain committed to delivering the high performance and high availability compute infrastructure solutions and services you require to deploy and run critical workloads from Edge to Core to Cloud — most notably, Artificial Intelligence (AI), High Performance Compute (HPC), Fault-tolerant (FT), and Edge Computing infrastructure. We look forward to continuing to be your trusted partner as Penguin Solutions.

Should you have any questions, please reach out to your account lead or to me directly.

Best,

Stephen Greene
VP Global Marketing, Advanced Computing, Penguin Solutions
stephen.greene@penguinsolutions.com



TAKINGS IMPACT ASSESSMENT CHECKLIST

Complete this form for any county action that involves the adoption of a regulation, policy, guideline, court resolution, or order.

Project/Regulation Name: Stratus Technologies Ireland, Ltd. - Stratus Hardware and Software Support - Information Technology

County Department: PURCHASING

Contact Person: Melissa Lee, C.P.M., A.P.P.

Phone Number for Contact Person: (817) 884-3245

Type of TIA Performed: SHORT TIA or FULL TIA. Circle one after answering the questions in Sections II and III below.

I. Stated Purpose

Attach to this checklist an explanation of the purpose of the regulation, policy, guideline, court resolution, or order.

Note: The remainder of this Takings Impact Assessment Checklist should be completed in consultation with the Criminal District Attorney's Office.

II. Potential Effect on Private Real Property

1. Does the county action require a physical invasion, occupation, or dedication of real property?

Yes _____ No ✓

2. Does the county action limit or restrict a real property right, even partially, or temporarily?

Yes _____ No ✓

If you answered yes to either question, go to Section III. If you answered no to both, STOP HERE and circle SHORT TIA at the top of the form.
