



**COMMISSIONERS COURT
COMMUNICATION**

COURT ORDER NUMBER 145618

PAGE 1 OF 6

DATE: 8/5/2025

**SUBJECT: BID NO. F2025105 - ANNUAL CONTRACT FOR NON-EMERGENCY
TRANSPORTATION SERVICES - PUBLIC HEALTH - VARIOUS
VENDORS - PER UNIT PRICE**

COMMISSIONERS COURT ACTION REQUESTED

It is requested that the Commissioners Court award Bid No. F2025105, Annual Contract for Non-Emergency Transportation Services, for Public Health, to the following vendors at the per unit price:

- Section 1 Fort Worth Non-Emergency Transportation LLC
 Hilal Non-Emergency Transportation LLC
 WHC DFW, LLC d/b/a zTrip

- Section 2 Fort Worth Non-Emergency Transportation LLC
 Hilal Non-Emergency Transportation LLC
 Just Ride Transportation, LLC

BACKGROUND

Notice of the County’s intent to bid was advertised in a local newspaper, as required by State statute, and posted on the Internet, the Arlington Black Chamber of Commerce, the Fort Worth Hispanic Chamber of Commerce, the Fort Worth Metropolitan Black Chamber of Commerce, and the Tarrant County Asian American Chamber of Commerce. Three hundred sixty-seven (367) vendors were contacted and requested to participate in this bid process. All documents pertaining to this bid were posted on the Tarrant County website and were downloaded by interested bidders. A pre-bid conference held on March 19, 2025 was attended by seven (7) vendors as well as representatives from Public Health and Purchasing. Eight (8) bids and six (6) no-bids were received.

Bids were evaluated by Public Health and Purchasing representatives. Award recommendations are to the three (3) lowest vendors per section meeting or exceeding specifications.

Deliver 4 Every 1 was deemed non-responsive for failure to meet the minimum requirement of having at least one (1) year of experience in providing medical or non-medical transportation services for clients. The Joshua Agency LLC was deemed non-responsive for failure to properly complete the required line items.

The term of the contract is twelve (12) months, effective August 5, 2025 with two (2) options for renewal periods of twelve (12) months each.

SUBMITTED BY	Purchasing	PREPARED BY:	Teresa Ralls
		APPROVED BY:	Christopher Lax, CPSM, CPSD, CPCP



COMMISSIONERS COURT COMMUNICATION

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The purpose of this contract is to provide non-emergency transportation services for clients of Tarrant County Public Health, specifically for travel to and from medical appointments, County facilities, or other locations as deemed necessary.

Therefore, it is the joint recommendation of Public Health and Purchasing that Bid No. F2025105, Annual Contract for Non-Emergency Transportation Services, be awarded to the vendors listed above at the per unit price.

FISCAL IMPACT

Expenses for the last twelve (12) months were \$80,665.00. Funding is available in the following accounts:
T0400-2025 Public Health/5100401000 Public Health Tuberculosis-TB/576121 Transportation
T0400-2025 Public Health/5100301000 Public Health STD/HIV/576121 Transportation
T4100-2025 Preventive Medicine Clinic Insured-340B/5100904000 Public Health Preventive Medicine Clinic/576121 Transportation

Funds have been requested for FY 2026 in the following account:
T0400-2026 Public Health/5100401000 Public Health Tuberculosis-TB/576121 Transportation

Bid No. F2025105 Annual Contract for Non-Emergency Transportation Services

Fort Worth Non-Emergency Transportation LLC Fort Worth, TX HUB - Yes CO-OP - Yes	Hilal Non-Emergency Transportation LLC Edgecliff Village, TX HUB - No CO-OP - Yes
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SECTION 1: AMBULATORY FARES				Award		Award	
Line #	Description	QTY	UOM	Unit	Extended	Unit	Extended
1.1	Minimum Fare	1	EA	\$37.00	\$87.00	\$50.00	\$82.70
1.2	Drop Fee	1	EA	\$0.00		\$0.00	
1.3	Price Per Mile	1	Per Mile	\$0.00		\$2.50	
1.4	Cancellation Fee	1	Ea	\$35.00		\$30.00	
1.5	Wait Fee	1	Ea	\$15.00		\$0.20	

SECTION 2: NON-AMBULATORY FARES				Award		Award	
2.1	Minimum Fare	1	EA	\$80.00	\$130.00	\$80.00	\$133.70
2.2	Drop Fee	1	EA	\$0.00		\$0.00	
2.3	Price Per Mile	1	Per Mile	\$0.00		\$3.50	
2.4	Cancellation Fee	1	Ea	\$35.00		\$50.00	
2.5	Wait Fee	1	Ea	\$15.00		\$0.20	

Just Ride Transportation, LLC Godley, TX HUB - No CO-OP - Yes	T.A.N Logistics LLC Fort Worth, TX HUB - Yes
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SECTION 1: AMBULATORY FARES				Unit	Extended	Unit	Extended
Line #	Description	QTY	UOM	Unit	Extended	Unit	Extended
1.1	Minimum Fare	1	EA	\$55.00	\$128.75	\$45.00	\$148.50
1.2	Drop Fee	1	EA	\$35.00		\$30.00	
1.3	Price Per Mile	1	Per Mile	\$3.75		\$3.50	
1.4	Cancellation Fee	1	Ea	\$35.00		\$50.00	
1.5	Wait Fee	1	Ea	\$0.00		\$20.00	

SECTION 2: NON-AMBULATORY FARES				Award		Unit	Extended
2.1	Minimum Fare	1	EA	\$55.00	\$128.75	\$85.00	\$208.50
2.2	Drop Fee	1	EA	\$35.00		\$50.00	
2.3	Price Per Mile	1	Per Mile	\$3.75		\$3.50	
2.4	Cancellation Fee	1	Ea	\$35.00		\$50.00	
2.5	Wait Fee	1	Ea	\$0.00		\$20.00	

Bid No. F2025105 Annual Contract for Non-Emergency Transportation Services

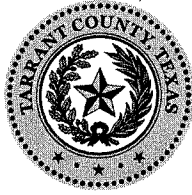
Eveeo Inc Dallas, TX HUB - Yes	WHC DFW, LLC d/b/a zTrip Dallas, TX HUB - No CO-OP - Yes
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SECTION 1: AMBULATORY FARES						Award	
Line #	Description	QTY	UOM	Unit	Extended	Unit	Extended
1.1	Minimum Fare	1	EA	\$500.00	\$1,114.29	\$10.00	\$16.20
1.2	Drop Fee	1	EA	\$400.00		\$3.00	
1.3	Price Per Mile	1	Per Mile	\$14.29		\$2.80	
1.4	Cancellation Fee	1	Ea	\$125.00		\$0.00	
1.5	Wait Fee	1	Ea	\$75.00		\$0.40	

SECTION 2: NON-AMBULATORY FARES							
Line #	Description	QTY	UOM	Unit	Extended	Unit	Extended
2.1	Minimum Fare	1	EA	\$75.00	\$219.75	\$125.00	\$269.00
2.2	Drop Fee	1	EA	\$60.00		\$13.00	
2.3	Price Per Mile	1	Per Mile	\$4.75		\$5.60	
2.4	Cancellation Fee	1	Ea	\$50.00		\$125.00	
2.5	Wait Fee	1	Ea	\$30.00		\$0.40	

Note: No-bids were received from Resilient Freight Solutions, TDI Fleet Services, Uber Technologies, Inc., Patriot Express Tire & Oil, Reliable Dental Supply & Service and Texas Pipeline Services.

Deliver 4 Every 1 was deemed non-responsive for failing to meet the minimum requirement of having at least one (1) year of experience in providing medical or non-medical transportation services for clients. The Joshua Agency LLC was deemed non-responsive for failure to properly complete the required line items.



Public Health

W. BRIAN BYRD, M.D., Local Health Authority & Health Director

CATHERINE A. COLQUITT, M.D., Medical Director

June 17, 2025

Teresa Ralls
Tarrant County Purchasing Department

Re: Bid No. F2025105 Annual Contract for Non-Emergency Transportation Services

Teresa,

Tarrant County Public Health has reviewed the responses to Bid No. F2025105 Annual Contract for Non-Emergency Transportation Services. After careful consideration and evaluation, we would like to recommend that the award go to the following vendors:

Section 1 Ambulatory Fares

Fort Worth Non-Emergency Transportation
Hilal Non-Emergency
WHC DFW, LKC d/b/a zTrip

Section 2 Non-Ambulatory Fares

Fort Worth Non-Emergency Transportation
Hilal Non-Emergency
Just Ride Transportation

Sincerely,

Gary Collins

Gary Collins, BAAS
Contract Specialist
Tarrant County Public Health
1101 South Main Street
Fort Worth, Texas 76104
Office Phone: 817-321-4873
phcontracts@tarrantcountytexas.gov



TAKINGS IMPACT ASSESSMENT CHECKLIST

Complete this form for any county action that involves the adoption of a regulation, policy, guideline, court resolution, or order.

Project/Regulation Name: Bid No. F2025105 - Annual Contract for Non-Emergency Transportation Services - Public Health - Various Vendors - Per Unit Price

County Department: PURCHASING

Contact Person: Melissa Lee, C.P.M., A.P.P.

Phone Number for Contact Person: (817) 884-3245

Type of TIA Performed: SHORT TIA or FULL TIA. Circle one after answering the questions in Sections II and III below.

I. Stated Purpose

Attach to this checklist an explanation of the purpose of the regulation, policy, guideline, court resolution, or order.

Note: The remainder of this Takings Impact Assessment Checklist should be completed in consultation with the Criminal District Attorney's Office.

II. Potential Effect on Private Real Property

1. Does the county action require a physical invasion, occupation, or dedication of real property?

Yes _____ No ✓

2. Does the county action limit or restrict a real property right, even partially, or temporarily?

Yes _____ No ✓

If you answered yes to either question, go to Section III. If you answered no to both, STOP HERE and circle SHORT TIA at the top of the form.
