



COMMISSIONERS COURT
COMMUNICATION

COURT ORDER NUMBER _____
PAGE 1 OF 3
DATE: 10/15/2024

SUBJECT: **NEMO-Q, INC. - NEMO-Q PROPRIETARY SOFTWARE, HARDWARE,
SERVICES, AND WARRANTY - COUNTYWIDE**

***** CONSENT AGENDA *****

COMMISSIONERS COURT ACTION REQUESTED

It is requested that the Commissioners Court approve the renewal of Nemo-Q, Inc. as the sole source for the purchase of Nemo-Q proprietary software, hardware, services, and warranty, Countywide.

BACKGROUND

On July 11, 2023, the Commissioners Court, through Court Order #141224, approved Nemo-Q, Inc. as the sole source for Nemo-Q's proprietary software, hardware, services, and warranty.

Nemo-Q, Inc. provided the Purchasing Agent documentation to substantiate that their sole source status has not changed and they continue to be the only entity in the United States and Canada authorized to sell, distribute, service, and warranty Nemo-Q proprietary software and hardware. This includes GALA Software and Nemo-Q ticket paper.

Nemo-Q, Inc. is used at all eight (8) Tax-Assessor Collector offices and County Clerk passport locations, as a queuing system for transactions. Nemo-Q, Inc. allows customers to comfortably wait in the lobby until their ticket number is called and provides customers the ability to see the wait time for each location via the Tarrant County website.

Under the County Purchasing Act, exemptions to the competitive bidding requirements are allowed for certain types of purchases. The statutes require that the Purchasing Agent advise the Commissioners Court of the existence of only one (1) source, with such notice to be entered into the minutes of the Court.

Accordingly, the above item has been determined to be sole source under the County Purchasing Act 262.024(a)(7) as follows:

- "(7) an item can be obtained from only one (1) source, including:
(A) items for which competition is precluded because of the existence of patents, copyrights, secret processes, or monopolies;"

FISCAL IMPACT

Services/orders are provided on an as-needed basis.

SUBMITTED BY	Purchasing	PREPARED BY:	Caleb Rojo
		APPROVED BY:	Christopher Lax, CPSM, CPSD, CPCP



08/13/2024

Caleb Rojo, Senior Buyer
Tarrant County Purchasing Department
100 E Weatherford Street, Suite 303.
Ft. Worth, Texas, 76196

Dear Tarrant County;

This letter is to certify that NEMO-Q, Inc., located in McKinney Texas, is the only entity in the United States and Canada that is authorized to sell, distribute, service, or warranty GALA, NQS, NQC, NQA, and NQA+.

Any service on hardware that is not approved by NEMO-Q will void the warranty on that hardware.

Any paper that is not approved by NEMO-Q will void the warranty on the printers affected.

Sincerely,

Michael Berg
CEO
08/13/2024



TAKINGS IMPACT ASSESSMENT CHECKLIST

Complete this form for any county action that involves the adoption of a regulation, policy, guideline, court resolution, or order.

Project/Regulation Name: NEMO-Q, Inc. NEMO-Q Proprietary Software, Hardware, Services, and Warranty - Countywide

County Department: PURCHASING

Contact Person: Melissa Lee, C.P.M., A.P.P.

Phone Number for Contact Person: (817) 884-3245

Type of TIA Performed: SHORT TIA or FULL TIA. Circle one after answering the questions in Sections II and III below.

I. Stated Purpose

Attach to this checklist an explanation of the purpose of the regulation, policy, guideline, court resolution, or order.

Note: The remainder of this Takings Impact Assessment Checklist should be completed in consultation with the Criminal District Attorney's Office.

II. Potential Effect on Private Real Property

1. Does the county action require a physical invasion, occupation, or dedication of real property?

Yes _____ No ✓

2. Does the county action limit or restrict a real property right, even partially, or temporarily?

Yes _____ No ✓

If you answered yes to either question, go to Section III. If you answered no to both, STOP HERE and circle SHORT TIA at the top of the form.
